

ABSTRACT OF THE DISCLOSURE

A managing apparatus connected to a computer network manages an image processing apparatus via the computer network. The image processing apparatus is connected to the computer network via a firewall that allows data transmitted using predetermined protocols to pass through, and at least one of the predetermined protocols has an immediacy. A report generation/transmission unit provided in the image processing apparatus generates and transmits a report data to the managing apparatus through the computer network, using the protocol having the immediacy. The managing apparatus outputs contents of the report data received, and sends a reply data in response to the report data, to the image processing apparatus through the computer network using the protocol having the immediacy.